



ORACLE

**Platinum
Partner**

Sustainable Change & Learning Services

A well-trained team is like an insurance policy that pays out early. The reality is, a simple manual is not sufficient for employees to maximise the potential of powerful enterprise software. In an ever-changing business environment, structured systems training puts project teams in control and allows managers to maximise ROI and enhance productivity.

WE ARE

...the leading provider of Oracle, Primavera and Project Systems training in Australia with an unrivalled ability to combine deep technical expertise with disciplined project and change management techniques to deliver sustainable change and learning solutions.

With over a decade of commercial experience helping deliver Australia's largest projects, our unique blend of targeted, technical expertise and our unrelenting commitment to continuous improvement enables us to provide insights that improve business processes and equip learners with the practical skills they need.

We are an accredited Oracle Platinum Partner, Oracle University Education Reseller and Oracle Approved Education Center, as well as an InEight HD Partner and the exclusive Deltek Acumen Partner in Australia. We understand not only the technology but also the commercial realities and the potential impact of key delivery decisions.

WE UNDERSTAND

...that in the face of increasing business pressures, successful organisations are constantly adapting. Introducing or upgrading your IT systems will inevitably have an impact on business processes, productivity, ROI and team dynamics. The most successful projects consider these issues in the planning process and develop change and learning strategies to ensure early and sustained adoption.

Putting you in control

WE INNOVATE

...to drive maximum user uptake in tough project environments, where time to productivity is paramount and a more tailored solution works best. Our focus is on embedding and sustaining new processes so you see tangible outcomes from your investment.

Change & Learning Services

-  Training Needs Analysis
-  Tailored training programs and dedicated team training courses
-  Facilitation of face-to-face training, including Train the Trainer programs and public courses
-  Change-readiness assessments
-  Development and implementation of integrated change management strategies
-  Provision of change lead and change analyst resources
-  Management of stakeholder engagement
-  Design, development and delivery of tailored eLearning solutions
-  Post-implementation change and learning consultancy support

The Discipline of Great Project

WE WORK

...with clients to deliver exceptional outcomes each and every time. We can advise on the optimal change and learning approach to support your business needs; deploy small teams of seasoned professionals to lead the implementation, developing a deep understanding of your business as part of a longer-term approach; or provide individual resources to augment your existing team.

WE SUPPORT

...early and sustained adoption of new business processes, through well-designed change and learning programs. Some previous engagements include:

- Developing a comprehensive, tailored Oracle Primavera eLearning program integrating existing operational and corporate HR processes for a multinational engineering and construction firm.
- Supporting the effective execution of operational transformation and change activities for a large corporate procurement review.
- Leading a team in the successful delivery of a significant online training and Train the Trainer solution for a federal regulatory authority.
- Supporting a major energy provider by providing a Change Manager to oversee communications, change and learning during an Oracle systems upgrade.
- Supporting the effective execution of operational transformation and change activities for a large corporate procurement review.
- Developing an eLearning solution for a major energy provider to introduce a new user group to the Oracle E-Business suite, at the same time as introducing a new version to existing users.
- Supporting a leading resources company in a Change Management capacity by working with the business to improve their processes and data, and supporting the implementation of the Oracle Projects module.



Prescience Technology was responsible for some great out-of-the-box thinking that invigorated our staff and helped ensure cut-through to get people's attention, and increase their level of interest and engagement.

*Project Manager,
Leading Energy Provider*



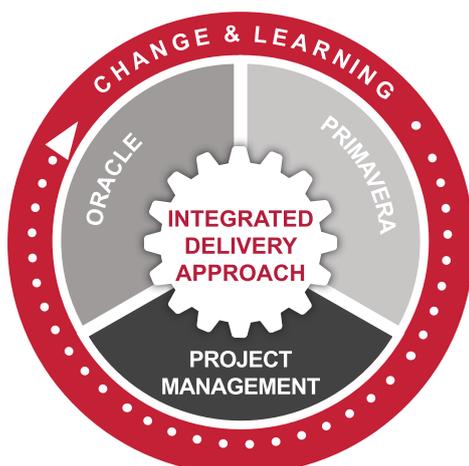
Putting you first

WE LEVERAGE

...our extensive experience to tailor sustainable change and learning solutions for each client. By employing a hands-on and practical approach that involves staff early then educates by example, we maximise the opportunity to manage change effectively and embed new behaviours and processes. Our proven experience and practical approach to managing the change and learning process ensures early benefit realisation for our clients.

WE EMPLOY

...highly effective change management and learning strategies to support systems implementations and upgrades. Our consultants hold accreditations in workplace training and assessment, change and project management, as well as individual and group coaching. We have the experience to understand what is required to ensure success in complex systems implementations, upgrades and operational transformations.



Contact us for more information on any of our change and learning services or to find out how we have helped other clients.



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ORACLE

**Platinum
Partner**

Specialized
Primavera P6 Enterprise
Project Portfolio Management